

# **plane.biz, Unum Link & Enrollment App (Link 2.0) System Requirements**

## **Agent-Assisted Disconnected Enrollment – Laptop Installation**

### **Minimum System Requirements**

- Internet connection for data synchronization (high-speed preferred)
- Windows Professional or Ultimate 7 or 8.1 (32-bit edition or 64-bit edition)
- 1.6GHz Processor
- 2GB of RAM; 4GB of RAM is required for 64 bit installs
- 40 GB Hard Drive
- CD Rom Drive (if installing from CD Rom)
- <sup>1</sup> Internet Information Services (IIS) Manager – must be set up prior to installation of plane.biz
- Topaz Signature pad (Serial or USB) and software must be installed if you will be capturing an employee's or enroller's signature.<sup>3</sup>  
(Signature pad install software <https://demo.plane.biz/scripts/sigplusbasic.exe>)
- Must be installed by a user who has administrative rights
- <sup>1</sup> .NET Framework 4.5
- <sup>1</sup> EFS - Encrypted File System needs to be enabled (will be installed during the plane.biz installation)
- <sup>1</sup> SQLExpress (will be installed during the plane.biz installation)
- Adobe Acrobat Reader XI or better (download free at [www.adobe.com](http://www.adobe.com))
- <sup>2</sup> Microsoft Edge 38 or better, Internet Explorer 11 or better; Firefox 51 or better; Chrome 50 or better; Safari 9 or better
- Recommended: Antivirus software to protect the computer and network resources and to maintain the confidentiality, availability and integrity of the data.

## **Agent-Assisted Connected – Online Enrollment**

- High-speed Internet connection
- <sup>2</sup> Microsoft Edge 38 or better, Internet Explorer 11 or better; Firefox 51 or better; Chrome 50 or better; Safari 9 (Mac) or better; Safari (iPad) requires iOS 9 or better
- Adobe Acrobat Reader XI or better (download free at [www.adobe.com](http://www.adobe.com))
- Topaz Signature pad (Serial or USB) and software must be installed if you will be capturing an employee's or enroller's signature.  
(Signature pad install software <https://demo.plane.biz/scripts/sigplusbasic.exe>)

Note: We can only support software versions that are officially backed by Microsoft.

<sup>1</sup> Part of the Windows operating system that is available from Microsoft.com. Use Windows Help for more information.

<sup>2</sup> It is recommended to keep your browser updated with the latest version.

<sup>3</sup> Requires Internet Explorer.

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