

Plane.biz, Unum Link & Enrollment App (Link 2.0) System Requirements

Agent-Assisted Disconnected Enrollment – Laptop Installation

Minimum System Requirements

- Internet connection for data synchronization (high-speed preferred - 1 Mbps or higher)
- Windows 10 Pro or Enterprise (64-bit edition)
- 1.6GHz Processor
- 4GB of RAM
- 40 GB Hard Drive
- 1 Internet Information Services (IIS) Manager – must be set up prior to installation of plane.biz
- Must be installed by a user who has administrative rights
- 1 .NET Framework 4.5
- 1 EFS - Encrypted File System needs to be enabled (will be installed during the plane.biz installation)
- 1 SQL Express (will be installed during the plane.biz installation)
- Adobe Acrobat Reader DC v21 or better (download free at www.adobe.com)
- 2 Microsoft Edge v92 or better, Firefox v91 or better; Chrome v92 or better; Safari 14.1 or better
- Recommended: Antivirus software to protect the computer and network resources and to maintain the confidentiality, availability and integrity of the data.

Agent-Assisted Connected – Online Enrollment

- High-speed Internet connection (- 1 Mbps or higher)
- 2 Microsoft Edge v92 or better, Firefox v91 or better; Chrome v92 or better; Safari 14.1 or better; Safari (iPad) requires iOS 9 or better
- Adobe Acrobat Reader DC v21 or better (download free at www.adobe.com)
- TLS 1.2 is required. Attempt will fail if the user has TLS 1.1 or below on the desktop. (check by clicking [here](#) what version is present)

Note: We can only support software versions that are officially backed by Microsoft.

1. Part of the Windows operating system that is available from Microsoft.com. Use Windows Help for more information.
2. It is recommended to keep your browser updated with the latest version.